

QP002

MAC Services Ltd

Quality Policy

It is the policy of MAC Services management team and all of its employees to provide services that fully satisfy the requirements of our customers. This policy defines our commitment to quality throughout our services.

- ❖ Provide customer focused services at all times adhering to “best value” principles.
- ❖ Measure our customer satisfaction and strive to satisfy our customers’ requirements at all times
- ❖ Adhere to the procedures and instructions in our quality system & quality plans.
- ❖ Continually improve on the effectiveness of our quality system and our staff.
- ❖ Ensure that we adhere to all current compliances.
- ❖ Quality objectives are to be reviewed annually.
- ❖ Promoting the quality management system and ensuring implementation is achieved by internal auditing, management review, corrective and preventive action.

This policy shall be made known to and understood and practiced by all our staff. This policy will be reviewed annually by MAC Services management team to ensure continued suitability.

Signed

Daniel McBrearty
Daniel McBrearty
(Managing Director)

Date

23.01.2018